

Home Renovation Rebate Program application



Application number (for administrative use)	Customer ID (for administrative use)	Promotional code (if applicable)
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Note: Apply online to get your rebate faster. <https://app.bchydro.com/hero>

1. Instructions

- This form must be completed by the registered property owner.
- If the registered property owner is not the electric utility account holder and/or the gas utility account holder, please have the utility account holder(s) complete and submit the Utility Account Holder Consent form available at bchydro.com/homerebates or fortisbc.com/homerebates.
- If you are applying for the draftproofing Upgrade, the Bonus Offer, and/or the Energy Coach Home Evaluation Rebate, please have the energy advisor who completes your post-Upgrade EnerGuide^{®1} home evaluation provide the Energy Advisor Supported Upgrades form.
- Applications, together with all required supporting documentation, must be received within 6 months of the installation of the eligible Upgrade.

2. Applicant information

Registered property owner name	Primary phone number	Cell phone number	Email	
Site address	Town/city		Province	Postal code
Mailing address (if different from above)	Town/city		Province	Postal code

Utility information (for the site address)

If you are not the electric and/or gas utility account holder, do not provide the utility account information in this section.

Find your account number on your last utility bill or by calling **1-800-BCHYDRO** for your BC Hydro account number, **1-888-224-2710** for your FortisBC natural gas account number, or **1-866-436-7847** for your FortisBC electricity account number

Electric utility <input type="checkbox"/> BC Hydro <input type="checkbox"/> FortisBC <input type="checkbox"/> Other:	Electric utility account number	FortisBC gas utility account number
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3. Home information

Home type <input type="checkbox"/> Single family detached <input type="checkbox"/> Row/townhouse (side by side) <input type="checkbox"/> Duplex <input type="checkbox"/> Mobile home on permanent foundation		Age of home (years)
Home size (Approximate sq. ft.)	Is this a rental unit? <input type="checkbox"/> Yes <input type="checkbox"/> No	Primary heating system: before the upgrades were installed, which kind of system heated the main living areas of the home? <input type="checkbox"/> Natural gas furnace - forced air <input type="checkbox"/> Natural gas boiler <input type="checkbox"/> Air source heat pump <input type="checkbox"/> Electric baseboard <input type="checkbox"/> Electric furnace - forced air <input type="checkbox"/> Other electric (e.g. geothermal heat pump, electric radiant, plug-in electric). Specify: <input type="checkbox"/> Other non-electric (e.g. oil furnace, wood stove). Specify:

If primary heating system is a heat pump, please specify back up

Electric forced air furnace Electric baseboard Natural gas forced air furnace Other (please specify):

Before the upgrades were installed, how was the water heated?

Electricity Natural gas Other (please specify):

4. How did you hear about the program?

Contractor Energy advisor Bill insert Utility website Radio/TV Online ad Newspaper Word-of-mouth
 Other (specify):

5. Did you use the B.C Energy Coach Hotline?

Yes No, but am aware of it No, I am not aware of it

Upgrade details

A – Insulation

Requirements

- Insulation must be installed by a licensed contractor.
- Invoice must show the insulation company's name, address, contact information, date of installation, customer name and address, type of insulation (e.g. batt, loose cellulose, rigid foam, etc.), pre-existing R-value, R-value of new insulation added, location(s) of installation, total amount added in square feet and total purchase/installation cost (including labour) indicating full payment. Please save copies for your records.
- Applications will only be processed for insulation rebates with a combined total value of \$50 or more.
- In order to qualify towards the Bonus Offer, each insulation upgrade in a single location must have a minimum rebate value of \$150.
- For insulation not classified as batts, loose fill, board, or spray foam, product documentation indicating manufacturer supplied R-value must be provided.

Company name	Installer name (if known)	Business phone	
Mailing address	Town/city	Province	Postal code

Insulation Upgrades	Total cost (excluding tax)	Insulation type (batts, loose fill, board, spray foam, or other)	(a) R-value of new insulation added	(b) Total installed (sq. ft.)	(c) Rebate amount	Rebate claimed (R-value x sq. ft. x rebate amount) (a) x (b) x (c)
Attic - flat and cathedral ceiling			R: (min R12)		\$0.02	Maximum \$600
Exterior wall cavities			R: (min R12)		\$0.08	Maximum \$1,200 combined
Exterior wall sheathing			R: (min R3.8)		\$0.08	
Basement/crawlspace walls			R: (min R10)		\$0.08	Maximum \$1,000
Other (exposed floor, floor over crawlspace, basement header)			R: (min R20)		\$0.05	Maximum \$450

Insulation install date (Yr/Mth/Day)	A. Insulation Upgrades – rebate total:
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B – Space heating

Requirements
The invoice/receipt must show: company name, address, contact information, date of installation, customer name and address, make and model number (for all components), AHRI reference number (for heat pumps), and cost (including labour) indicating full payment. Gas installations require a natural gas permit number and Technical Safety BC gas contractor licence number. Please save copies for your records.

Company name	Installer name (if known)	Business phone	
Mailing address	Town/city	Province	Postal code

Technical Safety BC gas contractor licence number (for fireplace installations)	Installation permit number(s) (for fireplace installations)
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Type	Make/model number	Installation details	Total cost (excluding tax)	Rebate amount	Rebate claimed
Electric space heating					
Variable speed mini-split air source heat pumps (ductless heat pumps) (minimum SEER rating of 15 and minimum HSPF rating of 8.5) For electrically heated homes only. Find eligible models	Make: Model: Outdoor unit model: Indoor unit/head one: Indoor unit/head two: AHRI reference number:	Location of install (head one): Location of install (head two): Install date:		\$800	

Natural Gas Fireplaces

FortisBC EnerChoice fireplace Find eligible models Note: A contractor \$50 rebate will be paid to eligible applicants. Cheques will be issued to contractor name noted above.	Unit one Make: Model: Unit two Make: Model:	Install date:		\$300 per fireplace	
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Space heating install date (Yr/Mth/Day)	B. Space heating Upgrades - rebate total:
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C – High-efficiency natural gas water heaters

Requirements
The invoice must show company name, address, contact information, date of installation, customer name and address, make and model number of all installed products, cost (including labour if applicable) indicating full payment, permit number, and Technical Safety BC gas contractor licence number. Please save copies for your records. See fortisbc.com/waterheater for a list of eligible models.
Note: A contractor \$50 rebate will be paid to eligible applicants. Cheques will be issued to contractor name noted below.

Company name	Installer name (if known)	Business phone	
Mailing address	Town/city	Province	Postal code

Technical Safety BC gas contractor licence number	Installation permit number(s)
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Type	Make/model number	Total cost (excluding tax)	Rebate amount	Rebate claimed
ENERGY STAR® 0.67 EF storage tank (Energy Factor (EF) of 0.67 or greater)	Make: Model:		\$200	
ENERGY STAR non-condensing tankless water heater (EF of 0.82 or greater)	Make: Model:		\$400	
ENERGY STAR condensing tankless water heater (EF of 0.90 or greater) or hybrid water heater (Thermal Efficiency (TE) of 90 per cent or greater)	Make: Model:		\$500	
Condensing storage tank (TE of 90 per cent/0.80 EF or greater)	Make: Model:		\$1,000	

High-efficiency natural gas water heater install date (Yr/Mth/Day)	C. High-efficiency natural gas water heating Upgrades - rebate total:	
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D – Energy Advisor Supported Upgrades

Requirements

To be eligible for the draftproofing rebate, the Bonus Offer and/or the Energy Coach Home Evaluation Rebate, a pre- and post-Upgrade EnerGuide home evaluation must be completed and the Energy Advisor Supported Upgrades form must be submitted with this application.

Energy Advisor Supported Upgrades	Check the box if you are applying for this rebate	Rebate amount	Rebate claimed
Draftproofing	<input type="checkbox"/>	\$10 for every 1 per cent in air leakage reduction	Maximum \$500
Bonus Offer (for three eligible upgrades)	<input type="checkbox"/>	\$750	
Energy Coach Home Evaluation Rebate ²	<input type="checkbox"/>	\$150	

D. Energy Advisor Supported Upgrades - rebate total:	
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Rebate Summary

Enter the dollar value of the rebates you are applying for in the boxes below.

Insulation (A)	Space Heating (B)	Water Heaters (C)	Energy Advisor Supported (D)	Total Rebates Claimed (A + B + C + D)

Declaration and consent

The registered property owner has signed this form below. By signing below, I declare that

- I have read and understand the Home Renovation Rebate Program (the "Program") terms and conditions available at bchydro.com/homerebates or fortisbc.com/homerebates and agree to comply with same.
- The information I have provided is true and correct and the product(s) and/or services for which I am requesting a rebate meets the requirements listed on this application form and the Program terms and conditions.
- I understand and consent to the following uses and disclosure of my personal information:
 - the disclosure of my personal information to the Utility Partners and any Collaborating Party (if I am eligible for a rebate funded or enabled by that Collaborating Party), and their respective affiliates and contractors, for the purposes of administering the Program, evaluating the effectiveness of the Program and undertaking analysis and research to inform changes to existing programs and the design of new energy-efficiency programs;
 - the disclosure of my utility billing data to the Utility Partners, if the utility account for the site is in my name. Such personal information may include my energy consumption data for a period of up to 60 months before, and up to 60 months after my participation in the Program;
 - specifically with respect to the EnerGuide home evaluation program, the disclosure of my personal information to NRCAN, the Utility Partners, and any Collaborating Party (if I am eligible for a rebate funded or enabled by that Collaborating Party) for the purposes of administering the program, evaluating the effectiveness of the Program and undertaking analysis and research to inform changes to existing programs and the design of new energy-efficiency programs. I hereby authorize the Utility Partners and Collaborating Parties to collect this information indirectly through NRCAN and/or the energy advisor, knowing that all parties must, at a minimum, safeguard my information according to information protection standards under applicable federal and provincial privacy legislation;
 - the disclosure of my personal information to the installation contractor(s) named on the application form for the purpose of administering the Program and conducting site verification; and
 - be contacted by the Utility Partners (or their authorized agents) by phone, email, direct mail or similar method for the purposes of administering, evaluating and researching all elements of the Program. I acknowledge that in connection with the EnerGuide home evaluation program, I may be contacted later by a representative of NRCAN should any quality assurance assessments by the federal government be undertaken, and asked for your consent to participate in such a review.

BC Hydro and FortisBC are collecting, using, and disclosing the personal information on the Program application form for the purpose of administering the Program, evaluating the effectiveness of the Program and undertaking analysis and research to inform changes to existing programs and the design of new energy-efficiency programs. FortisBC collects, uses, and discloses personal information in accordance with provisions of the Personal Information Protection Act ("PIPA") and their Privacy Policy (which is located at fortisbc.com/privacy). BC Hydro collects, uses, and discloses personal information in accordance with provisions of the Freedom of Information and Protection of Privacy Act ("FOIPPA") and their Privacy Policy (which is located at bchydro.com/privacy). BC Hydro's collection, use, and disclosure of the personal information on application forms is undertaken in furtherance of BC Hydro's energy conservation mandate and obligations under the Clean Energy Act and the Utilities Commission Act. If BC Hydro customers have any questions regarding the information collected on the Program application form, they are invited to call BC Hydro's Customer Service at **604-224-9376** or **1-800-224-9376** outside of the Lower Mainland.

- I agree to receive emails from FortisBC containing news, updates and promotions regarding FortisBC's products, services, programs and any associated business opportunities. I may withdraw my consent to receive such emails from FortisBC at any time. Please refer to FortisBC's Privacy Policy or contact FortisBC for more details.
- I agree to receive emails from BC Hydro containing news, updates and promotions regarding BC Hydro's products, services, programs and any associated business opportunities. I may withdraw my consent to receive such emails from BC Hydro at any time. Please refer to BC Hydro's Privacy Policy or contact BC Hydro for more details.

Primary applicant name (please print)

Applicant signature

Date (Yr/Mth/Day)

Important notes:

- A site visit may be required to verify application details and eligibility before your rebate is paid. If selected for a site visit, you will be contacted by a program representative to schedule an appointment.
- Applications may take up to 90 days to process from the date the completed application package is received.

Did you remember to?

- Sign the completed application form.
- Include copies of detailed invoices indicating full payment.
- Provide the natural gas installation permit number (if applicable).
- Have your energy advisor complete the Energy Advisor Supported Upgrades form (if applicable).
- If you are not the electric and/or gas utility account holder, have the primary account holder(s) complete and submit the Utility Account Holder Consent form.

Send completed application to:
Home Renovation Rebates
PO Box 9030, Station X,
Surrey BC, V3T 5W3

For more information please contact:
By phone: **1-877-740-0055**
By email: homerebates@consumer-response.com
Or visit: bchydro.com/homerebates or fortisbc.com/homerebates