

Please send my rebate. I have purchased a qualifying natural gas water heater within the past 60 days.
Please note: customer cheque will be addressed to the name of the account holder. Contractor cheque will be addressed to the business name.
*** All fields marked with a red asterisk are required fields and must be filled out.**

1. Customer information

Account holder name (first/last)*	FortisBC natural gas account number*	Installation address*	
City*	Postal code*	Mailing address (if different from above)	
City	Postal code	Telephone number	Email address

I agree to receive emails from FortisBC for the purpose of administering and evaluating this program. **IMPORTANT NOTE: You will be unable to receive e-mail correspondence regarding your application if you do not agree. You may withdraw your consent to receive such emails from FortisBC at any time. Please refer to our Privacy Policy or contact us for more details.**

2. Contractor information

Company name*	Telephone number*	Email address	
Company address*	City*	Postal code*	

Are you a member of the FortisBC Trade Ally Network? Yes No If not, would you like to learn more about joining? Yes No

I certify that I have sold the customer named above a qualifying water heater listed on fortisbc.com/waterheater and that I have read and comply with the program terms and conditions on page two.
 I certify that I have indicated the complete make and model number on the customer invoice.*

Contractor name (please print)* _____ Contractor signature* _____ Date (Yr/Mth/Day)* _____

Installation information

Contractor business name*	Technical Safety BC gas contractor licence number*	Installation permit number*
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3. New water heater information

Condensing tankless - \$500 rebate Hybrid (tankless with a small buffer tank) - \$500 rebate Non-condensing tankless - \$400 rebate
 0.67 EF storage tank - \$200 rebate Condensing storage tank - \$1000 rebate

Brand name*	Model number*	Efficiency rating <input type="checkbox"/> EF <input type="checkbox"/> Thermal Efficiency	Purchase date (Yr/Mth/Day)*
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Total cost (appliance and labour)* _____ To what degree did the rebate affect your decision to purchase a qualifying water heater?
 Strongly affected Somewhat affected Did not affect at all Do not know

Residence information

Type of residence <input type="checkbox"/> Single family <input type="checkbox"/> Townhouse <input type="checkbox"/> Mobile home <input type="checkbox"/> Duplex <input type="checkbox"/> Other:	Number of adults in household	Is this a rental property? <input type="checkbox"/> Yes <input type="checkbox"/> No
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4. Old water heater information

Type of fuel <input type="checkbox"/> Natural gas <input type="checkbox"/> Electric <input type="checkbox"/> Other	Age (approx.)	Was your old water heater working and fully functional at the time you upgraded? <input type="checkbox"/> Yes <input type="checkbox"/> No
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5. Optional information

I agree to receive emails from FortisBC containing news, updates and promotions regarding FortisBC's products, services, programs and associated business opportunities.
 I would like to subscribe to Energy Moment, FortisBC's enewsletter offering conservation and energy saving tips. I agree to receive Energy Moment via email. You may withdraw your consent to receive such emails from FortisBC at any time. Please refer to our Privacy Policy or contact us for more details.

How did you hear about the rebate?
 Contractor Bill insert FortisBC website Word of mouth Newspaper ad Radio Retailer Online ad

6. Declaration

I certify that I have read and comply with the program terms and conditions on page two.*
 I certify that I meet the program eligibility criteria and agree that all information provided in this application is true and correct.*

Customer name (please print)* _____ Customer signature* _____ Date (Yr/Mth/Day)* _____

Send completed application and supporting documentation within 60 days of purchase to:
 ENERGY STAR Water Heater Program
 FortisBC Energy Inc.
 PO Box 9090
 Surrey BC V3T 5W4
Or
 Email: rebates@fortisbc.com

Did you remember to?
 Sign your completed application form.
 Include a copy of the itemized receipt. Note: receipt must include product manufacturer and model number.
 Provide the installation permit number.
 For more information, call **1-800-663-8400** or visit fortisbc.com/waterheater

Overview

FortisBC customers (each, a “Customer”) who purchase a new qualifying natural gas water heater may be eligible for a rebate up to \$1,000. FortisBC is offering an additional rebate of \$50 to the contractor involved with the purchase of the Customer’s qualifying water heater (each, a “Contractor”).

Eligible homes

- In order for the Customer and Contractor to qualify for a rebate under the program, the Customer must be a current residential customer of FortisBC Energy Inc. and install a qualifying water heater in a residence in the FortisBC natural gas and propane service territory.
- The Customer/Contractor is eligible to apply for one rebate for each qualifying water heater purchased and installed. Please ensure that proof of purchase for each qualifying water heater is obtained from the Contractor at the time of purchase.

Eligible water heaters

To qualify for a rebate, the water heater must be:

- listed as a qualifying water heater on fortisbc.com/waterheater; and
- a 0.67 EF storage tank water heater with an Energy Factor (EF) rating of 0.67 or greater to qualify for a \$200 rebate; or
- a non-condensing tankless water heater with an EF rating of 0.82 or greater to qualify for a \$400 rebate; or
- a condensing tankless water heater with an EF rating of 0.90 or greater to qualify for a \$500 rebate; or
- a condensing hybrid technology water heater with a Thermal Efficiency (TE) rating of 90 per cent or greater, or an EF rating of 0.90 or greater to qualify for a \$500 rebate; or
- a condensing storage tank water heater with a TE rating of 90 per cent or greater or an EF rating of 0.80 or greater for a \$1,000 rebate; and
- purchased and paid for in full within sixty days of application submission date; and
- installed in accordance with the requirements of Technical Safety BC and/or gas authority having jurisdiction in your area and in accordance with the manufacturer’s specifications and all applicable laws, codes, standards and ordinances.

Program process

- To be eligible for a rebate, the Customer must return a copy of the completed application form with a copy of the purchase invoice for the qualifying water heater and a copy of the gas contractor invoice that contains the purchase date, date of installation, details of the work performed, installation permit number and the Technical Safety BC gas contractor licence number.
- FortisBC must be postmarked no later than 60 days after the purchase date
- Applications must be signed by the Customer.
- Processing of applications may take up to 90 days.
- FortisBC is not responsible for lost, delayed, damaged, illegible or incomplete applications.
- FortisBC reserves the right to refuse applications that it determines, in its sole discretion, are incomplete, inaccurate or otherwise do not meet program requirements.

Rebates

- Rebates will be issued in the form of a cheque addressed to the name of the FortisBC account holder for purchasing and installing a qualifying water heater.
- Contractor rebates will be issued to the business name identified on the application form.

Additional terms and conditions

- FortisBC may amend, modify or terminate this program at any time based on funding limitations or for any other reason, without notice.
- FortisBC, not being the designer, manufacturer or provider of a qualifying water heater, makes no representation or warranty, expressed or implied, as to the necessity, quality or efficiency of a qualifying water heater submitted under this program and accepts no liability or responsibility for such water heaters.
- FortisBC accepts no liability for work performed by or on behalf of a Customer with respect to the purchase, installation or maintenance of a qualifying water heater in conjunction with this program.
- The Customer agrees that FortisBC has no liability concerning any estimated energy savings of qualifying water heaters submitted under this program or the installation, performance or fitness of such water heaters.
- The Customer and the Contractor are liable for any tax imposed or payable by the participants in respect of the rebate.
- This program is independent of other incentives and rebates by FortisBC and/or other utilities, manufacturers, or government incentive programs or grants.
- Rebates cannot be assigned or transferred to another recipient.

Measurement, verification and evaluation

- By applying for this program, the Customer agrees that FortisBC may, at its discretion, evaluate the newly installed energy saving measure at the Customer’s premise for the purposes of verifying installation.
- “Customer information” means all information disclosed by the Customer in any program application materials, including personal information disclosed by the Customer, and any billing, energy use and consumption information for the premises at which the new energy saving measure(s) is installed for a period of two years before and two years after such installation. By applying for this program, the Customer acknowledges and agrees that:
 - FortisBC collects and uses the Customer information in order to process, administer and evaluate the program and develop other FortisBC energy efficiency programs.
 - FortisBC may contact the applicant in the future to evaluate the effectiveness of the program, which may include surveys.
 - FortisBC may retrieve the Customer’s billing, energy use and consumption information from the FortisBC account database for the period set out above in order to analyse consumption behaviour and energy savings attributable to the program.

For more information on FortisBC’s Privacy Policy, please visit fortisbc.com/privacy.