

Stay cool all summer, stay warm all winter, and save up to 40% on your home's heating and cooling costs with an air source heat pump (ASHP).

### PROGRAM REQUIREMENTS

- Recipient must be a customer of FortisBC, or one of the following municipal utilities: Grand Forks, Kelowna, Penticton, Summerland or Nelson Hydro.

### WHAT IS AN ASHP AND HOW DOES IT WORK?

- An ASHP is an electric device that sits outside your home absorbing heat from the outdoor air in winter, and removing heat from inside your home in the summer. The energy used by a heat pump is lower than electrical heating systems, and can save you up to 40% on your energy bill's heating and cooling costs. Air conditioners and refrigerators are examples of heat pump technology.

### FINANCIAL INCENTIVE OPTIONS

- Apply for a rebate (Based on \$0.05 per kWh savings. Average rebate on a 2000 sq. ft. home is approximately \$300) **OR**
- Apply for a loan of up to \$5000 financed at 4.9% over 10 years OAC. Contact your local PowerSense representative for pre-approval.

### QUALIFYING MODELS

- Natural Resources Canada (NRCAN) and the Heating, Refrigeration and Air Conditioning Institute of Canada (HRAI) have developed an EnerGuide rating system to determine the level of efficiency offered by each ASHP model. The EnerGuide ratings are usually printed on the back page of manufacturers' literature for each model. One rating is for the cooling side called Seasonal Energy Efficiency Rating (SEER). The other rating is for the heating side of the ASHP unit is called the Heating Seasonal Performance Factor (HSPF).
- **To qualify for PowerSense financial incentives, the ASHP unit must have a SEER of 13 or higher and an HSPF of 8.0 or higher.**

### ADDITIONAL INCENTIVES YOU MAY QUALIFY FOR

Contact your local FortisBC PowerSense representative for details, or download an application from [www.fortisbc.com](http://www.fortisbc.com)

- **Energy Efficiency Audit**  
Receive a free energy audit from a qualified energy efficiency expert. An auditor will assess your home's energy efficiency, identifying opportunities for improvement.
- **\$75 rebate on a ecoEnergy Retrofit audit offered through Natural Resources Canada.**  
An auditor will assess your home's energy efficiency, identifying opportunities for improvement. You may qualify for valuable rebates from both the federal government, and FortisBC PowerSense. For more information, visit [www.ecoaction.gc.ca](http://www.ecoaction.gc.ca), or call 1-800-387-2000.
- **Compact fluorescent light bulb rebate (Up to \$5 per bulb)**  
CFLs use 75% less energy, last up to ten times longer than incandescent bulbs, and are available for a wide variety of fixtures.

For more information, please contact your local FortisBC PowerSense Representative:

#### Central Okanagan

Kim Jones- FortisBC PowerSense  
Suite 100 - 1975 Springfield Rd. Kelowna, BC V1Y 7V7  
Toll free: 1-866-436-7847 or 250-717-0808  
Fax: 866-530-2966  
Email: [kim.jones@fortisbc.com](mailto:kim.jones@fortisbc.com)

#### South Okanagan & Similkameen

Phil Hawkes—FortisBC PowerSense  
1260 Commercial Way Penticton, BC V2A 3H5  
Toll free: 1-866-436-7847 or 250-770-4606  
Fax: 866-674-3692  
Email: [phil.hawkes@fortisbc.com](mailto:phil.hawkes@fortisbc.com)

#### Kootenays

Suzanne Stansbury—FortisBC PowerSense  
P.O. Box 130, Trail, BC V1R 4L4  
Toll free: 1-866-436-7847 or 250-368-0501  
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### CHOOSE AN INCENTIVE OPTION

- Apply for a rebate (Based on \$0.05 per kWh savings. Average rebate on a 2000 sq. ft. home is approximately \$300) **OR**
- Apply for a loan of up to \$5000 financed at 4.9% over 10 years OAC. Contact your local FortisBC PowerSense representative for pre-approval.

### CUSTOMER INFORMATION

First Name: \_\_\_\_\_ Last Name: \_\_\_\_\_ Utility Account #: \_\_\_\_\_

Location of Install Address: \_\_\_\_\_ City: \_\_\_\_\_ Postal Code: \_\_\_\_\_

Mailing Address: \_\_\_\_\_ City: \_\_\_\_\_ Postal Code: \_\_\_\_\_

Telephone: (H) \_\_\_\_\_ (W) \_\_\_\_\_ Fax: \_\_\_\_\_

Email: \_\_\_\_\_

### PROJECT INFORMATION

**Is the heat pump is for a new home or for an existing home:**  New Home  Retrofit —Year house was built: \_\_\_\_\_

**Type of House:**  Detached home  Duplex  Townhouse/Condominium  Mobile home

**House Floor Size (sq. ft.):** Basement: \_\_\_\_\_ Main Floor: \_\_\_\_\_ 2<sup>nd</sup> Floor +: \_\_\_\_\_ Crawl space: \_\_\_\_\_

### CONTRACTOR SECTION

Company Name: \_\_\_\_\_ Mailing Address: \_\_\_\_\_ City: \_\_\_\_\_

Postal Code: \_\_\_\_\_ Telephone: \_\_\_\_\_ Fax: \_\_\_\_\_ Email: \_\_\_\_\_

### ASHP DATA

Manufacturer: \_\_\_\_\_ Model #: \_\_\_\_\_ Nominal Size (tons): \_\_\_\_\_ SEER Rating: \_\_\_\_\_ HSPF Rating: \_\_\_\_\_

ASHP Heating Capacity: \_\_\_\_\_ BTU/HR @ 47F (ARI ratings) ASHP Heating Capacity: \_\_\_\_\_ BTU/HR @ 17F **Total installed cost:** \$ \_\_\_\_\_

**Secondary Heat Type:**  electric \_\_\_\_\_ kWh  Natural Gas  Propane  Oil  Other: \_\_\_\_\_

**If this is a replacement unit please provide previous unit details:**  ASHP  Air conditioner Capacity: \_\_\_\_\_ Age: \_\_\_\_\_ EER: \_\_\_\_\_

I the ASHP Contactor certify that the information I have provided in ASHP Contactor Details and ASHP Data sections of this application form is true and correct.

**Contractor Signature:** \_\_\_\_\_ **Print Name:** \_\_\_\_\_ **Date (dd/mm/yy):** \_\_\_\_\_

### TERMS AND CONDITIONS

- To be eligible for a rebate or loan, I understand that the residence where the upgrades are being installed must be in FortisBC Inc.'s service territory (this includes the City of Kelowna, City of Penticton, City of Nelson, District of Summerland, and Grand Forks) and must have an active account.
  - I understand that if requested by FortisBC Inc., reasonable access must be provided to the residence where the GSHP has been installed, to permit FortisBC Inc.'s representative to verify compliance with program criteria. Payment of rebates maybe withheld or denied if an inspection cannot be conducted, or if any information stated has been misrepresented or cannot easily be confirmed.
  - I agree that the selection, purchase, installation and ownership/maintenance of the products and measures listed in the rebate application are my sole responsibility and that the supplier/installer of these products is not affiliated with FortisBC Inc. I understand that neither FortisBC Inc. make any presentations or warranties of any kind, expressed or implied, concerning any products or measures, whether or not a rebate is claimed in respect of the products or measures. I agree that neither FortisBC Inc. hold any liability concerning the quality, safety, performance and/or installation of products or measures; the estimated energy savings of the products or measures; the workmanship of any third parties; and the installation or use of the products or measures.
  - I am responsible for complying with all program requirements and for compliance with all building/permit regulations and codes prior to installation.
  - I understand that in consideration of the FortisBC rebates for energy efficiency, I agree that FortisBC Inc. will be entitled to related Green House Gas credits.
- I certify that I have: read and understand the above terms and conditions; that the information I have provided in this application form is true and correct; and that the heat pump, for which I am requesting a rebate or loan, has been installed to my satisfaction at the location address shown.

I declare that I am the homeowner and that the information on this form is to the best of my knowledge accurate and complete.

**Signature:** \_\_\_\_\_ **Print Name:** \_\_\_\_\_ **Date (dd/mm/yy):** \_\_\_\_\_

### APPLICATION CHECKLIST

- Attach invoices (copies are acceptable). Invoices **must** clearly show project details, items purchased and total cost.
- Sign and date application form.
- Fax or mail** application form and receipts to your local PowerSense representative (see contact information below)

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