

Efficient Residential Storage Tank Water Heater Program Rebate application



Please complete all fields. All information may be required in order to process both customer and Dealer rebate cheques.

Customer information

Please send me a \$50 rebate. I purchased a qualifying efficient hot water tank between July 1, 2010 and December 31, 2011. A copy of my invoice and other supporting documents are attached.

Name (first/last): _____

Address: _____

City: _____ Postal code: _____

Phone number: _____

Email: _____

FortisBC natural gas account number: _____

I certify that I have read and understood the program Terms and Conditions:

Customer name (please print)

Customer signature

Date (Yr/Mth/Day)

Dealer information

I certify that I have sold the customer named above an efficient storage tank water heater that is listed on the directory at fortisbc.com/EfficientWaterHeater or is ENERGY STAR® rated.

Name: _____

Company: _____

Company address: _____

City: _____ Postal code: _____

Telephone number: _____

Email: _____

I certify that I have read and understood the program Terms and Conditions:

Dealer's name (please print)

Dealer's signature

Date (Yr/Mth/Day)

Installation information

Contractor name: _____

Contractor registration #: _____

Installation permit #: _____

Installation date: _____

Total cost: _____

New water tank information

Brand name: _____

Model number: _____

Serial number: _____

Energy factor: _____

Did you install: Heat trap Pipe insulation

Old water tank information

Brand name: _____

Type of fuel: Natural gas Electric Other

Age (approx): _____ years

Was your old hot water tank working and fully functional at the time you upgraded?

Yes No

Optional information (customer)

How did you hear about the rebate offer?

Bill insert Advertisements Gas contractor
 FortisBC website Word of mouth In-store

Send completed application and supporting documentation to:

Efficient Residential Water Heater Program
FortisBC Energy Inc.
P.O. Box 9090
Surrey, BC, V3T 5W4

NOTE: Applications will not be accepted after January 31, 2012*

* Program date is subject to change and total number of credits available may be limited in FortisBC's discretion. Processing of applications may take a minimum of 90 days.

Efficient Residential Storage Tank Water Heater Program

Terms and conditions

Overview

You may qualify for a rebate of \$50 (the “FortisBC Rebate”) as part of our Efficient Residential Storage Tank Water Heater Program (the “Program”). To qualify, purchase or install an efficient storage tank water heater between July 1, 2010 and December 31, 2011 that is listed on the FortisBC eligible water heater directory or is ENERGY STAR® rated. The directory is located on fortisbc.com/EfficientWaterHeater. The water heater must have an energy factor (EF) of 0.62 or greater (an “Efficient Water Heater”). An additional \$50 rebate may be available for the salesperson/point of sale contact or contractor (the “Dealer”) involved with the sale of the Efficient Water Heater.

Eligible homes

- The home where the efficient water heater is installed must be in the FortisBC Energy Inc. or FortisBC Energy (Vancouver Island) Inc. (collectively, “FortisBC”) service territories of the Lower Mainland, Fraser Valley, Squamish, Interior of BC, or Vancouver Island and Sunshine Coast.
- Program is limited to existing and new residential customers of FortisBC, and is not available in Whistler.
- The Program is not available for new construction.
- The Program is not available for on-demand (also known as instantaneous or tankless), solar or electric water heaters.
- Only one rebate per FortisBC account holder.

Eligible natural gas water heaters

To qualify, the efficient water heater must be:

- a storage tank water heater listed on the FortisBC eligible water heater directory located at fortisbc.com/EfficientWaterHeater with an EF of 0.62 or greater or ENERGY STAR rated
- purchased or installed between July 1, 2010 and December 31, 2011
- installed in accordance with the requirements of the BC Safety Authority (BCSA) or local municipal regulatory authority
- installed in accordance with the manufacturer’s specification and in compliance with all applicable laws, codes, standards and ordinances

Program process

To be eligible for the rebate(s), the customer or the Dealer on the customer’s behalf, must return a copy of the completed application form and a copy of the invoice that contains the date of the efficient water heater purchase, the make and model number of the qualifying natural gas efficient water heater, the gas contractor’s registration number and for installations done by homeowners, a copy of the approval certificate and Certificate of Inspection as required by law.

- Applications must be signed by the customer and Dealer and include the FortisBC account number and installation permit number or other documentation from the relevant authority governing the installation.
- Dealer rebates will not be paid unless the application has been completed and signed by the customer.
- Processing of applications may take a minimum of 90 days.
- FortisBC is not responsible for lost, delayed, misdirected, damaged, illegible or incomplete applications.
- FortisBC reserves the right to refuse applications which it determines, in its sole discretion, are incomplete, inaccurate or otherwise do not meet Program requirements.
- Applications must be postmarked no later than January 31, 2012.
- FortisBC reserves the right to audit and evaluate any newly installed natural gas efficient water heater at any reasonable time for verification of the purchase and installation prior to issuing a rebate.
- A rebate may not be paid if an inspection or evaluation is refused or upon

discovery of any failure to comply with any requirement of the Program.

Rebates

- Rebates will be issued by cheque in the amount of \$50 for the FortisBC customer rebate and \$50 for the Dealer rebate.
- Dealer rebates will be issued to the business name identified on the application form.
- Dealer rebates are available to either the retailer or the gas contractor; whichever sold the heater. If both the retailer and contractor apply for the Dealer rebate, FortisBC in its sole discretion may determine which party shall be sent the rebate.

Representations and warranties

- By applying for the Program, both the customer and Dealer (the “Applicants”) acknowledge the Program eligibility criteria and warrant that they fully qualify.
- Applicants warrant that all the information contained in the application and the information attached thereto is true and correct.

Additional terms and conditions

- FortisBC may amend, modify or terminate this Program at any time based on funding limitations or for any other reason, without notice. Without limiting the generality of the foregoing, FortisBC may terminate the Program at any time.
- Customer acknowledges that by taking part in this Program, his or her natural gas efficient water heater may use less natural gas and produce fewer emissions and agrees that FortisBC may record any resulting reductions in emissions and credit them to the FortisBC Greenhouse Gas Management Program.
- FortisBC makes no representation or warranty, whether express or implied in respect of any natural gas efficient water heater, or the services or measures that a person has chosen and applied for a rebate.
- Applicants agree that FortisBC has no liability concerning any estimated energy savings of any natural gas efficient water heater, services or measures, and/or the installation, performance, use or fitness of the same for a person’s purpose.
- FortisBC assumes no liability or responsibility for work completed under this Program.
- The Applicants are responsible for meeting all Program requirements and complying with any laws, regulations or by-laws regarding permits, codes, restrictions or inspections in relation to appliances, products or equipment installed.
- The rebate cannot be combined with any other FortisBC offer, unless otherwise specified.
- By applying to this Program, the Applicants agree that FortisBC or one of its agents may contact either the customer or the Dealer in the future to participate in a survey about this Program.
- Rebate recipients are solely responsible for any tax liability imposed as a result of payment of a rebate(s) under the Program.
- Rebates cannot be assigned or transferred to another recipient.

FortisBC Energy Inc. and FortisBC Energy (Vancouver Island) Inc. do business as FortisBC. The companies are indirect, wholly owned subsidiaries of Fortis Inc. FortisBC uses the FortisBC name and logo under license from Fortis Inc.